(360) 708-1545   **IANHOWERDESIGN@GMAIL.COM**   **HOWERCREATIVE.COM**

IAN HOWER

Resourceful hospitality specialist and freelance graphic designer with hands-on experience in front desk operations and audiovisual support at Town & Country RV Resort. Skilled in managing guest relations and enhancing resort communications through effective media solutions. Currently pursuing an Associate of Applied Science in Multimedia & Interactive Technology with a strong foundation in graphic design and proficiency in Adobe Creative Suite. Committed to delivering high-quality work and ensuring exceptional guest experiences.

EDUCATION

Skagit Valley College
Associate of Applied Science in Multimedia & Interactive Technology
I am on track to graduate this summer upon completion of my final math course. I currently hold a GPA of 3.87, reflecting consistent academic excellence and a strong commitment to my studies.
2023 – 2025 (Expected Graduation)

High School
High School Diploma, 2019 – 2023

SKILLS

- **Adobe Illustrator**
- **Adobe Lightroom**
- **Adobe Photoshop**
- **Communication**
- **Computer Skills**
- **Customer Service**
- **Graphic Design**
- **Hospitality**
- **Photography**
- **Web Design**
- **WordPress**

EXPERIENCE

Hospitality Specialist
Town & Country RV Resort
- Led resort tours for prospective guests
- Answered phone inquiries about reservations and amenities
- Processed payments (credit, debit, cash)
- Managed guest bookings using ResNexus

Media Technician
Town & Country RV Resort
- Assisted with setup, operation, and maintenance of audiovisual equipment for events and resort communications
- Worked with staff to ensure smooth execution of technical needs during guest activities and special events
- Troubleshot basic issues with displays, sound systems, and media playback to keep events running smoothly

Freelance Graphic Designer
- Created custom poster boards for events and displays, balancing visual appeal with clear messaging
- Designed a variety of Photoshop projects, including photo edits and composites
- Collaborated with clients to understand goals and deliver polished, effective visual content